

BROADCAST TO ALL STAFF
FROM
SYSTEMS OPERATIONS

Service Interruption

Systems Operations received the following information regarding the mainframe outages affecting both EIS and the EBT line. We will provide an update when we hear more.

This unscheduled service interruption report is from the Information Technology Group Help Center for January 2, 2003.

"The Information Technology Group has been advised that customers are experiencing problems connecting to the State of Alaska Data Center. Technicians are working to isolate and resolve the problem."

We apologize for the inconvenience and appreciate your patience.

The Help Desk